Sevenoaks District Council

Generally Conforms means the evaluator has concluded that the relevant structures, policies, and procedures of the activity, as well as the processes by which they are applied, comply with the requirements of the individual *Standard* or element of the Code of Ethics in all material respects. For the sections and major categories, this means that there is general conformance to a majority of the individual *Standards* or elements of the Code of Ethics, and at least partial conformance to the others, within the section/category. There may be significant opportunities for improvement, but these must not represent situations where the activity has not implemented the *Standards* or the Code of Ethics, has not applied them effectively, or has not achieved their stated objectives. As indicated above, general conformance does not require complete/perfect conformance, the ideal situation, successful practice, etc.

Partially Conforms means the evaluator has concluded that the activity is making good-faith efforts to comply with the requirements of the individual *Standard* or element of the Code of Ethics, section, or major category, but falls short of achieving some major objectives. These will usually represent significant opportunities for improvement in effectively applying the *Standards* or Code of Ethics and/or achieving their objectives. Some deficiencies may be beyond the control of the activity and may result in recommendations to senior management or the board of the organisation.

Does Not Conform means the evaluator has concluded that the activity is not aware of, is not making good-faith efforts to comply with, or is failing to achieve many/all of the objectives of the individual *Standard* or element of the Code of Ethics, section, or major category. These deficiencies will usually have a significant negative impact on the activity's effectiveness and its potential to add value to the organisation. These may also represent significant opportunities for improvement, including actions by senior management or the board. Often, the most difficult evaluation is the distinction between general and partial. It is a judgment call keeping in mind the definition of general conformance above. Carefully read the *Standard* to determine if basic conformance exists. The existence of opportunities for improvement, better alternatives, or other successful practices do not reduce a generally conforms rating.

		Generally Conforms	Partially Conforms	Does Not Conform
	Definition of Internal Auditing			
Reference	Code of Ethics			
1	Integrity	√		
2	Objectivity		V	
3	Confidentiality	$\sqrt{}$		
4	Competence			
Reference	Attribute Standards			
1000	Purpose, Authority and Responsibility	$\sqrt{}$		
1010	Recognising Mandatory Guidance in the Internal Audit Charter	$\sqrt{}$		
1100	Independence and Objectivity	√		
1110	Organisational Independence	√		
1111	Direct Interaction with the Board	$\sqrt{}$		
1112	Chief Audit Executive Roles Beyond Internal Auditing	√		
1120	Individual Objectivity	$\sqrt{}$		

		Generally Conforms	Partially Conforms	Does Not Conform
1130	Impairments to Independence or Objectivity	√		
1200	Proficiency and Due Professional Care (The sum of Standards 1210-1230)	√		
1210	Proficiency		V	
1220	Due Professional Care		V	
1230	Continuing Professional Development	√		
1300	Quality Assurance and Improvement Programme (The sum of Standards 1310-1320)		√	
1310	Requirements of the Quality Assurance and Improvement Programme	√		
1311	Internal Assessments	√		
1312	External Assessments	√		
1320	Reporting on the Quality Assurance and Improvement Programme		V	
1321	Use of Conforms with the International Standards for the Professional Practice of Internal Auditing	√		
1322	Disclosure of Non-conformance	√		
Reference	Performance Standards			
2000	Managing the Internal Audit Activity (Sum total of Standards 2010 – 2060)	$\sqrt{}$		

		Generally Conforms	Partially Conforms	Does Not Conform
2010	Planning	√		
2020	Communication and Approval	√		
2030	Resource Management	√		
2040	Policies and Procedures			
2050	Coordination and Reliance	√		
2060	Reporting to Senior Management and the Board	√		
2070	External Service Provider and Organisational Responsibility for Internal Audit	N/A		
2100	Nature of Work (Sum of Standards 2110 – 2130)	√		
2110	Governance	√		
2120	Risk Management	√		
2130	Control	√		
2200	Engagement Planning (Sum of Standards 2201-2240)	$\sqrt{}$		
2201	Planning Considerations	$\sqrt{}$		
2210	Engagement Objectives	$\sqrt{}$		

		Generally Conforms	Partially Conforms	Does Not Conform
2220	Engagement Scope	√		
2230	Engagement Resource Allocation	√		
2240	Engagement Work Programme	√		
2300	Performing the Engagement (The sum of Standards 2300-2340)	√		
2310	Identifying Information	√		
2320	Analysis and Evaluation	√		
2330	Documenting Information	√		
2340	Engagement Supervision	√		
2400	Communicating Results (Sum of Standards 2410-2440)	√		
2410	Criteria for Communicating	√		
2420	Quality of Communications	√		
2421	Errors and Omissions	$\sqrt{}$		
2431	Engagement Disclosure of Non-conformance	$\sqrt{}$		
2440	Disseminating Results	$\sqrt{}$		

		Generally Conforms	Partially Conforms	Does Not Conform
2450	Overall Opinions	$\sqrt{}$		
2500	Monitoring Progress	V		
2600	Resolution of Senior Management s Acceptance of Risks	V		

•	There are key areas with the		
Internal auditing is an independent,	*		
activity designed to add value and improve an organisation's operations. It helps an organisation accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control and governance processes.	International Standards that will help to decide whether or not internal audit meets the definition of internal auditing. These are: Attribute Standards 1010, 1100, 1110 and 1130 Performance Standards 2010 and the 2100 series. However, an important aspect is the extent to which internal audit helps the organisation to achieve its objective and improve: The internal audit plan and the work of internal audit must focus on the things that matter to the organisation. The opinions and recommendations that internal audit provide must help the organisation and be valued by stakeholders	Audit planning processes included review of operational and strategic risks, taking into account risks to corporate objectives. Recommendations are followed up with management and on the whole are promptly implemented.	
Definition of internal auditing Conformance Assessment	Stationals	Generally Conforms	

Definition of Internal Auditing & Code of Ethics	Key conformance criteria	Evidence of Compliance	Comment
4 Internation			
The integrity The integrity of internal auditors establishes trust and thus provides the basis for reliance on their judgement. Rules of Conduct - Internal auditors: 1.1 Shall perform their work with honesty, diligence and responsibility. 1.2 Shall observe the law and make disclosures expected by the law and the profession. 1.3 Shall not knowingly be a party to any illegal activity, or engage in acts that are discreditable to the profession of internal auditing or to the organisation. 1.4 Shall respect and contribute to the legitimate and ethical objectives of the organisation.	 Internal audit has: A high profile within the organisation. A reputation for honesty, fair dealing and truthfulness – behaves with integrity. Resilience and determination – is persistent when required. High standards for doing their job and maintains these in practice. Involvement in reviewing and developing ethical behaviour in the organisation. 	The CAE reports to the Chief Finance Officer (S151) for administrative purposes and holds monthly meetings with the Audit Chair. The Chief Executive also meets with the CAE on a regular basis to discuss internal control matters. All auditors are required to comply with PSIAS and understand their responsibilities in ensuring that the audit function maintains its independence and ethical behaviour. All internal Audit Staff complete an annual declaration of interest form	
Integrity Conformance Assessment		Generally Conforms	
Comorniance Assessment			
2. Objectivity			
Internal auditors exhibit the highest level of professional objectivity in gathering, evaluating and communicating information about the activity or process being examined. Internal auditors make a balanced assessment of all the relevant	Individual objectivity, which includes an interpretation of 'conflict of interest', is set out within Attribute Standards 1120 and 1130. Compliance with these Attribute Standards will generally result in compliance with the Rules of Conduct.	As above an annual declaration of interest form is completed by all staff. The CAE is able to raise concerns with the Chief Executive and/or Audit Chair & External Auditors.	To update the Charter to build in safeguards where auditor objectivity comes in to question.

Definition of Internal Auditing	Key conformance criteria	Evidence of Compliance	Comment
& Code of Ethics			
circumstances and are not unduly influenced by their own interests or by others in forming judgements. Rules of Conduct - Internal auditors: 2.1 Shall not participate in any activity or relationship that may impair or be presumed to impair their unbiased assessment. This participation includes those activities or relationships that may be in conflict with the interests of the organisation. 2.2 Shall not accept anything that may impair or be presumed to impair their professional judgement. 2.3 Shall disclose all material facts known to them that, if not disclosed, may distort the reporting of activities under review.	Internal audit is free from any bias or conflict of interest that would undermine or question their judgement – either in reality or perception		
Objectivity Conformance Assessment		Partially Conforms	
3. Confidentiality			
Internal auditors respect the value and ownership of information they receive and do not disclose information without appropriate authority unless there is a	Confidentiality relating to internal audit work is set out within Performance Standard 2330 and compliance with this will generally result in compliance with	There have been no breaches of confidentiality. The audit team are fully aware of their	
legal or professional obligation to do so. Rules of Conduct - Internal auditors:	the Rules of Conduct.	responsibilities in this area.	
	Security and protection of information should be subject to daily routine and	Electronic data is securely stored with controlled access by the Audit Team.	

Definition of Internal Auditing & Code of Ethics	Key conformance criteria	Evidence of Compliance	Comment
3.1 Shall be prudent in the use and protection of information acquired in the course of their duties. 3.2 Shall not use information for any personal gain or in any manner that would be contrary to the law or detrimental to the legitimate and ethical objectives of the organisation.	safeguards. Potential and actual breaches in confidentiality should be taken seriously and acted upon accordingly.		
Confidentiality		Generally Conforms	
IIA Conformance Assessment			
4. Competency			
Internal auditors apply the knowledge,	Competency is covered by the 1200	The team is made up of generic auditors	
skills and experience needed in the	series of the Attribute Standards and	working at a Senior Level.	
performance of internal auditing	compliance with these will generally		
services.	result in compliance with the Rules of	All auditors are part qualified	
Rules of Conduct - Internal auditors:	Conduct.	accountants or auditors with several	
4.1 Shall engage only in those services		years of auditing experience between	
for which they have the necessary	Overall there should be a culture of	them.	
knowledge, skills and experience.	continuous improvement, a		
4.2 Shall perform internal auditing	commitment to staff retention and	The CAE is a Chartered Management	
services in accordance with the	development, an appreciation of the	Accountant with 5 years internal audit	
International Standards for the	PSIAS among staff and assignment of	experience.	
Professional Practice of Internal	work based on competency.	Any gans in knowledge are addressed in	
Auditing.		Any gaps in knowledge are addressed in	
4.3 Shall continually improve their		the annual appraisal process and	
proficiency and the effectiveness and		appropriate training courses are identified.	
quality of their services.		identified.	

Key conformance criteria	Evidence of Compliance	Comment
	The audit team are aware of the PSIAS	
	Generally Conforms	
	Key conformance criteria	The audit team are aware of the PSIAS 2016.

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment					
1000 Purpose, Authority, and Responsibility								
The purpose, authority, and	The internal audit (IA) activity has a	The Terms of Reference are detailed in	As above in section 2 Objectivity,					
responsibility of the internal audit	formal definition of its purpose,	the internal audit services Charter. The	safeguards need to be added to the					
activity must be formally defined in an	authority and responsibility, which	Charter was reviewed and approved by	Charter to avoid impairment/objectivity					
internal audit charter, consistent with	recognises the IIA definition of IA.	the Audit Committee in 2016.	issues. CHECK					
the Mission of Internal Audit and the	Whatever document provides the							
mandatory elements of the	formal definition will be the "internal	IA does have unrestricted access to						
International Professional Practices	audit charter" for the purposes of the	records and audit briefs are drafted						
Framework (the Core Principles for the	standards - no matter what the	independent of management.						
Professional Practice of Internal	document is actually called. The							
Auditing, the Code of Ethics, the	charter:							
Standards, and the Definition of								
Internal Auditing). The chief audit	Establishes the position and							
executive must periodically review the	reporting lines of IA within the							
internal audit charter and present it to	organisation - both functional and							
senior management and the board for	administrative reporting lines.							
approval.	Provides IA with unrestricted							
	access to records, personnel, and							
Interpretation:	physical properties relevant to the							
	performance of engagements.							
The internal audit charter is a formal	Sets the tone for IA activities and							
document that defines the internal	interaction with the board.							
audit activity's purpose, authority and	Defines the nature and scope of							
responsibility. The internal audit charter	activities to be performed by IA –							
establishes the internal audit activity's	assurance, and consultancy							
position within the organisation,	engagements.							
including the nature of the chief audit	Sets out the nature and scope of IA							
executive's functional reporting	assurance provided to parties							
relationship with the board; authorises	outside the organisation.							

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
access to records, personnel and physical properties relevant to the performance of engagements; and defines the scope of internal audit activities. Final approval of the internal audit charter resides with the board. 1000. A1 The nature of assurance services provided to the organisation must be defined in the internal audit charter. If assurances are to be provided to parties outside the organisation, the nature of these assurances must also be defined in the internal audit charter. 1000. C1 The nature of consulting services must be defined in the internal audit charter.	 Is approved by the board. The charter is kept up to date by: Periodic review, which involves consultation with the senior management and the board. Incorporating changes in the Public Sector Internal Audit Standards (PSIAS) as and when they occur. 		
1000 - IIA Conformance Assessment		Generally Conforms	
1010 Recognising Mandatory Guidance in the Internal Audit Charter			
The mandatory nature of the Core Principles for the Professional Practice of Internal Auditing, the Code of Ethics, the Standards, and the Definition of Internal Auditing, must be recognised in the internal audit charter.	The charter includes reference to the mandatory nature of the Core Principles for the Professional Practice of Internal Auditing, the Code of Ethics, and the International Standards.	See Charter (Paragraphs 1&2)	

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
The chief audit executive should discuss the Mission of Internal Audit and the mandatory elements of the International Professional Practices Framework with senior management and the board.	The charter makes a formal commitment to the Core Principles for the Professional Practice of Internal Auditing, Code of Ethics, and the International Standards. There is a record of discussions with senior management and the board regarding the mandatory aspects of the PSIAS and the extent of the commitment to them e.g. within minutes of the board or other formal record		
1010 - IIA Conformance Assessment		Generally Conforms	
1100 Independence and Objectivity			
The internal audit activity must be independent, and internal auditors must be objective in performing their work. Interpretation: Independence is the freedom from conditions that threaten the ability of the internal audit activity to carry out internal audit responsibilities in an unbiased manner. To achieve the degree of independence necessary to	 Internal audit charter Risk based internal audit plan Performance against the plan The appointment and removal of CAE Any restrictions on scope and or resources. The internal audit charter and planning documents – such as IA strategy, annual IA plan and business plans- do not 	See Charter, internal audit plan and quarterly audit committee reporting. The internal audit plan is compiled by the CAE independent of management using a risk based audit needs analysis approach. All audit plans / changes to plans are approved by the audit committee.	

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
effectively carry out the responsibilities of the internal audit activity, the chief audit executive has direct and unrestricted access to senior management and the board. This can be achieved through a dual-reporting relationship. Threats to independence must be managed at the individual auditor, engagement, functional, and	contain major restrictions upon IA activity. IA plans are consistent with the scope, authority and responsibility of the IA activity set out in the internal audit charter. IA plans account for all of the resources and time available to IA.		
organisational levels. Objectivity is an unbiased mental attitude that allows internal auditors to perform engagements in such a manner that they believe in their work product and that no quality compromises are made. Objectivity requires that internal auditors do not subordinate their judgment on audit matters to others. Threats to objectivity must be managed at the individual auditor, engagement, functional, and organisational levels.	IA does not have responsibility for the management of operations within the organisation. IA role and relationship with regard to other assurance providers, inside and outside the organisation is established and documented. The justification for the use of internal audit contingency time is recorded and reported to the board.		
1100 - IIA Conformance Assessment		Generally Conforms	
1110 Organisational Independence			
The chief audit executive must report to a level within the organisation that	The chief audit executive reports to a level in the organisation that is	As stated above the CAE reports to the CFO at SDC with access to the Chief	

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
allows the internal audit activity to fulfil	adequate to discharge his or her	Executive and Audit Chair. The CAE	
its responsibilities.	responsibilities – to the board	reports quarterly to the Audit	
1: 6 to	functionally and the CEO	Committee.	
The chief audit executive must confirm	administratively.		
to the board, at least annually, the		The Audit Committee approves and	
organisational independence of the	To apply functional reporting the board	oversees all internal audit work.	
internal audit activity.	typically:	TI 045 I S	
	A	The CAE attends Strategic Management	
Interpretation:	Approves the IA Charter, IA risk	Team on a quarterly basis.	
Ourse isstinged in demander as is	assessment and related IA plan.		
Organisational independence is	Receives the results of IA activities, The results of IA activities of IA activities, The results of IA activities of IA activities, The results of IA activities of IA activ		
effectively achieved when the chief	performance and other matters that the CAE determines are		
audit executive reports functionally to			
the board. Examples of functional reporting to the board involve the	necessary,Hold private meetings with the		
board:	CAE.		
board.	Receives annual confirmation of		
approving the internal audit	IA's organisational independence.		
charter,	 Approves decisions regarding the 		
approving the risk based internal	performance evaluation,		
audit plan,	appointment, or removal of the		
approving the internal audit	CAE.		
budget and resource plan,	Approve the IA strategy, plan and		
 receiving communications from the 	budget.		
chief audit executive on the	Makes appropriate inquiries of		
internal audit activity's	senior management and the CAE		
performance relative to its plan	to determine whether there is		
and other matters,	audit scope or budgetary		
	limitations that impede the ability		

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
 approving decisions regarding the appointment and removal of the chief audit executive, approving the remuneration of the chief audit executive, and making appropriate enquiries of management and the chief audit executive to determine whether there are inappropriate scope or resource limitations. 1110.A1 The internal audit activity must be free from interference in determining the scope of internal auditing, performing work, and communicating results. The chief audit executive must disclose such interference to the board and discuss the implications 	of the IA activity to execute its responsibilities. To apply administrative reporting the CEO ensures: The preparation on an annual budget and appropriate budgetary control. Human resource administration, including personnel evaluations and compensation. Internal communications and information flows.		
1110 - IIA Conformance Assessment		Generally Conforms	
1111 Direct Interaction with the Board			
The chief audit executive must communicate and interact directly with the board.	CAE regularly attends board meetings, reporting upon IA plans and activities. CAE is given the opportunity to understand the way the board conducts its oversight of governance, risk management and control.	Included in Charter, and as stated above CAE meets quarterly with the Strategic Management Team. The CAE is a member of the Risk Management Working Group.	

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
	One to one sessions between the CAE and the board are planned into the annual timetable, either as part of the annual schedule of meetings or through the agreed working relationship between CAE and chair of the board.		
	This occurs at least annually.		
1111 - IIA Conformance Assessment		Generally Conforms	
1112 Chief Audit Executive Roles Beyond Internal Auditing			
Where the chief audit executive has or is expected to have roles and/or responsibilities that fall outside of internal auditing, safeguards must be in place to limit impairments to independence or objectivity. Interpretation: The chief audit executive may be asked to take on additional roles and responsibilities outside of internal auditing, such as responsibility for compliance or risk management activities.	Full disclosure in the IA Charter of any management responsibilities that the Chief Audit Executive holds. Conflicts of interest are identified and recorded in the terms of reference for audit assignments and referenced in the report. The CAE has relinquished some of their audit direct line management for specific audits with regard to reviewing files and reports, other team members leading on reviews where the CAE has operational responsibility.	There are no conflicts of interest. The CAE does not manage any other function of the Council.	

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
These roles and responsibilities may impair, or appear to impair, the organizational independence of the internal audit activity or the individual objectivity of the internal auditor. Safeguards are those oversight activities, often undertaken by the board, to address these potential impairments, and may include such activities as periodically evaluating reporting lines and responsibilities and developing alternative processes to obtain assurance related to the areas of additional responsibility.	The Senior Auditor/Audit Manager reports directly to a party external to the CAE for audits that are under the control or direct influence of the CAE. Contracted, third-party entity or external auditors are used to complete audits of those areas reporting to the CAE.		
1120 - IIA Conformance Assessment		Generally Conforms	
1120 Individual Objectivity			
Internal auditors must have an impartial, unbiased attitude and avoid any conflict of interest. Interpretation: Conflict of interest is a situation in which an internal auditor, who is in a position of trust, has a competing professional or personal interest. Such competing interests can make it difficult	Information relating to internal auditors includes responsibilities held prior to appointment. The organisational chart and IA plans showing placement of internal auditors is compared to the information on the previous positions and responsibilities of internal auditors to ensure individual independence and objectivity.	See Charter Paragraph 6. Annual declaration of Interest forms are completed by all members of the Audit Team.	

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
to fulfil his or her duties impartially. A conflict of interest exists even if no unethical or improper act results. A conflict of interest can create an	There is regular review of the placement/location of IA team members to ensure independence. This takes into account the consultancy		
appearance of impropriety that can undermine confidence in the internal auditor, the internal audit activity, and the profession. A conflict of interest	work individual internal auditors have performed when assigning assurance engagement. Internal auditors do not provide assurance in areas where they		
could impair an individual's ability to perform his or her duties and responsibilities objectively.	have been involved in advising management.		
1120 - IIA Conformance Assessment		Generally Conforms	
1130 Impairment to Independence or Objectivity			
If independence or objectivity is impaired in fact or appearance, the details of the impairment must be	CAE has established rules of conduct that clearly set out expected behaviour and defines the nature of conflict of	All staff receive regular 1:1 meetings where these issues can be discussed.	
disclosed to appropriate parties. The nature of the disclosure will depend upon the impairment.	interest and impairment of objectivity. This may include recognition or	Staff are aware of the gifts and hospitality register and the policy on this.	
Interpretation:	adoption of the organisation's Code of Practice provided this contains sufficient detail – including the	Consideration is given during the audit allocation process so that the same	
Impairment to organisational independence and individual objectivity	acceptance of gift and hospitality. Where these do not exist or they lack	auditor is not given a review that they have previously acted in a consultancy	
may include, but is not limited to, personal conflict of interest, scope limitations, restrictions on access to	clarity IA should formulate separate policies.	capacity.	

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
records, personnel, and properties, and	Internal auditors are required to	Audit assignments are rotated so that	
resource limitations, such as funding.	register hospitality and gifts, which is	activities are not audited by the same	
The determination of appropriate	reviewed on a regular basis.	team member year after year.	
parties to which the details of an		,	
impairment to independence or	Policies make auditors aware they must		
objectivity must be disclosed is	report any real or perceived conflict of		
dependent upon the expectations of	interest as soon as such conflict arises.		
the internal audit activity's and the			
chief audit executive's responsibilities	Procedures exist to support the policy		
to senior management and the board as	and there is information to illustrate		
described in the internal audit charter,	application – conflict of interest		
as well as the nature of the impairment.	statements.		
4420 44 14 14 14 14 14 14 14 14 14 14 14 14	Bullion in the Leave of the Lea		
1130. A1 Internal auditors must refrain	Policy exists to ensure that assurance		
from assessing specific operations for	engagements of areas that are under the control or direct influence of the		
which they were previously responsible. Objectivity is presumed to be impaired			
if an internal auditor provides assurance	CAE are overseen by a party external to the CAE.		
services for an activity for which the	tile CAE.		
internal auditor had responsibility	IA engagements are rotated ensuring		
within the previous year.	that activities and entities are not		
within the previous year.	audited by the same auditor or where		
1130. A2 Assurance engagements for	they have performed consulting		
functions over which the chief audit	services which may impair objectivity.		
executive has responsibility must be	, , , , ,		
overseen by a party outside the internal	The assignment of internal		
audit activity.	engagements are rotated to ensure that		
	internal auditors involved in the		
1130 A3 – The internal audit activity	development of systems and		
may provide assurance services where	procedures do not review the		

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
it had previously performed consulting services, provided the nature of the consulting did not impair objectivity and provided individual objectivity is managed when assigning resources to the engagement 1130. C1 Internal auditors may provide consulting services relating to operations for which they had previous responsibilities. 1130.C2 If internal auditors have potential impairments to independence or objectivity relating to proposed consulting services, disclosure must be made to the engagement client prior to accepting the engagement	management of risks and application of risk responses in these areas.		
1130 - IIA Conformance Assessment		Generally Conforms	
1200 Proficiency and Due Professional Care			
Engagements must be performed with proficiency and due professional care.	The sum of Standards 1210-1230	Training needs are identified during the Annual Appraisal Process. All internal audit work is reviewed by the CAE to ensure compliance with professional standards.	

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
1200 - IIA Conformance Assessment		Generally Conforms	
		-	
1210 Proficiency			
Internal auditors must possess the	There is a job description or person	Job description are in place for all	Update and review the remaining job
knowledge, skills, and other	specification for each post with the IA	internal audit staff. New job	descriptions for the Audit Team.
competencies needed to perform their	organisation structure that defines	descriptions have been completed for	
individual responsibilities. The internal	appropriate knowledge, skills and	the Audit Manager and Principal	
audit activity collectively must possess	experience.	Auditor posts but the others have not	
or obtain the knowledge, skills, and		been reviewed for several years.	
other competencies needed to perform	The job descriptions/person		
its responsibilities.	specifications are reviewed periodically	The audit team are generalist auditors	
	or when positions become available.	who do not have the knowledge and	
Interpretation:		expertise to audit specific areas such as	
	The knowledge, skills and competencies	IT or tax assignments.	
Proficiency is a collective term that	referred to might include:		
refers to the knowledge, skills, and		The CAE has to assess the capability and	
other competencies required of internal	 Applying internal audit standards, 	competency of audit staff before	
auditors to effectively carry out their	procedures, and techniques in	commencement of audit assignments	
professional responsibilities. It	performing engagements.	or consultancy activity	
encompasses consideration of current	Accounting principles and		
activities, trends, and emerging issues,	techniques if internal auditors		
to enable relevant advice and	work extensively with financial		
recommendations. Internal auditors are	records and reports.		
encouraged to demonstrate their	Knowledge to identify the indicators of froud		
proficiency by obtaining appropriate professional certifications and	indicators of fraud. • Knowledge of key information		
qualifications, such as the Certified	 Knowledge of key information technology risks and controls and 		
Internal Auditor designation and other	available technology-based audit		
designations offered by The Institute of	techniques.		
designations offered by The institute of	techniques.		

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
Internal Auditors and other appropriate	Communication and networking		
professional organisations.	skills.		
4040 44 71 1: 6 1:	Managing people.		
1210.A1 The chief audit executive must			
obtain competent advice and assistance	A process exists that identifies		
if the internal auditors lack the	individual internal auditor training and		
knowledge, skills, or other	development needs with support for		
competencies needed to perform all or	qualification programmes and other		
part of the engagement.	training and development activities.		
1210.A2 Internal Auditors must have	Internal auditor performance is		
sufficient knowledge to evaluate the	reviewed on a regular basis, the results		
risk of fraud and the manner in which it	of which feed back into the needs		
is managed by the organisation, but are	assessment and CPD process.		
not expected to have the expertise of a			
person whose primary responsibility is	Internal auditors who perform		
detecting and investigating fraud.	specialised audit and consulting work		
	such as information technology, tax,		
1210.A3 Internal auditors must have	actuarial, or systems design undertake		
sufficient knowledge of key information	specific training and development.		
technology risks and controls and			
available technology-based audit	The CAE identifies gaps in knowledge		
techniques to perform their assigned	and skills in the formulation of internal		
work. However, not all internal auditors	audit plans and engages capable		
are expected to have the expertise of	assistance with approval of senior		
an internal auditor whose primary	management and the audit committee.		
responsibility is information technology auditing.	Capable assistance includes co-sourcing		
auditilig.	arrangements, use of internal experts		
	and other assurance provides and		
	and other assurance provides and		

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
1210.C1 The chief audit executive must decline the consulting engagement or obtain competent advice and assistance if the internal auditors lack the knowledge, skills, or other competencies needed to perform all or part of the engagement.	specialist service provider's external to the organisation. The CAE assesses the competency and objectivity of external service providers prior to their appointment.		
1210 - IIA Conformance Assessment		Partially Conforms	
1220 Due Professional Care			
Internal auditors must apply the care and skill expected of a reasonably prudent and competent internal auditor. Due professional care does not imply infallibility. 1220.A1 Internal auditors must exercise due professional care by considering the: Extent of work needed to achieve the engagement's objectives; Relative complexity, materiality, or significance of matters to which	The IA activity formally defines how it operates in a series of policies and procedures. For some the collection of documents may take the form of an Internal Audit Manual. The policies and procedures specify the way audit files and working papers need to be kept to record the information gathered and analysis performed during the audit engagement. Policies and procedure recognise the elements and requirements of the	Our current Internal Manual is not up to date. A new audit software 'TeamMate' has been introduced during this year. Once this is embedded the manual will be updated to reflect the new working practices. The team have access to the Teammate manuals and an advice line if they need assistance with any aspect of the system. All auditors have several years experience and expertise in the internal audit.	Update Audit Manual
assurance procedures are applied;	PSIAS.	Our audit brief document has a section for limitations of scope which sets out what the audit review will not cover.	

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
Adequacy and effectiveness of	Internal auditors research and gather		
	background information to help them	All audit briefs are discussed with Heads	
governance, risk management, and control processes;	prioritise objectives and set boundaries	of Service and Service Managers. Audit	
 Probability of significant errors, 	for each audit engagement – assurance	briefs are copied to the relevant Chief	
fraud, or non-compliance; and	and consulting.	Officer prior to the commencement of	
Cost of assurance in relation to	and consulting.	audit work.	
potential benefits.	The objectives and priorities for audit	addit work.	
potential benefits.	engagements are discussed with senior		
1220.A2 In exercising due professional	management and stakeholders where		
care internal auditors must consider the	appropriate.		
use of technology-based audit and			
other data analysis techniques.	Audit engagements focus upon		
other data analysis teeriniques.	management's assessment of risk		
1220.A3 Internal auditors must be alert	responses. Taking into consideration		
to the significant risks that might affect	residual risk and management		
objectives, operations, or resources.	assurance upon the effectiveness of the		
However, assurance procedures alone,	risk response. Where this is not		
even when performed with due	available internal auditors perform their		
professional care, do not guarantee	own assessment of risks.		
that all significant risks will be			
identified.	Where appropriate audit engagements		
	are supported by appropriate tools,		
1220.C1 Internal auditors must exercise	including reporting within information		
due professional care during a	systems, interrogation techniques and		
consulting engagement by considering	other CAATTs.		
the:			
 Needs and expectations of clients, 	The communication of conclusions and		
including the nature, timing, and	audit opinions are based on appropriate		
communication of engagement	information such as observations, tests,		
results;	analyses and other documentation. This		

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
 Relative complexity and extent of work needed to achieve the engagement's objectives; and Cost of the consulting engagement in relation to potential benefits. 1220 - IIA Conformance Assessment 	is indexed and classified in working papers linked to the engagement work programme, schedule of testing and audit objectives.	Partially Conforms	
1230 Continuing Professional Development			
Internal auditors must enhance their knowledge, skills, and other competencies through continuing professional development.	There is a process to assess the training and development needs of internal auditors that provides input to the continuous professional development (CPD) programme required by the Institute. The process may be based upon the organisation's staff appraisal procedure but centres upon the development of professional proficiency and the changing demands upon the profession.	Training days have been allocated for the Internal Audit Teams development and training. The CAE as a Chartered Accountant needs to fulfil this criteria on an annual basis. The Council has produced a training catalogue where staff can access training if there is a need for further development. Training is discussed during 1-2-1 meetings and during the annual appraisal process.	
1230 - IIA Conformance Assessment		Generally Conforms	
1300 Quality Assurance and Improvement Programme (QAIP)	The sum of Standards 1310-1320.		

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
The chief audit executive must develop and maintain a quality assurance and improvement program that covers all aspects of the internal audit activity. Interpretation: A quality assurance and improvement program is designed to enable an evaluation of the internal audit activity's conformance with the Standards and an evaluation of whether internal auditors apply the Code of Ethics. The program also assesses the efficiency and effectiveness of the internal audit activity and identifies opportunities for improvement. The chief audit executive should encourage board oversight in the quality assurance and improvement program	The QAIP is about establishing a culture of continuous improvement to prevent problems and to underpin day-to-day delivery of a reliable assurance and consulting service. This is led by the CAE who sets a vision, a strategy and service expectations through policies, procedures, review and oversight arrangements based upon stakeholder requirements and consultation with the internal audit team. Stakeholder expectations and the results of consultations with staff are documented. The establishment of QAIP and its purpose is reflected in the internal audit charter. This refers to the arrangements for supervision and review of the work	An External Quality Review was conducted in 2014 by PWC. An action plan has come out of this and a follow-up review was completed by PWC in February 2018.	An update is being presented to the Audit Committee on 19 July 2017.
1300 - IIA Conformance Assessment	that staff do	Partially Conforms	
1310 Requirements of the Quality Assurance and Improvement Program			

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
The quality assurance and improvement program must include both internal and external assessments.	There is a plan or schedule agreed with senior management and the board that sets out the type, nature and timing of future assessments – both internal and external.	EQA as stated above was carried out by PWC. The internal assessment is carried out by the CAE on an annual basis and reported to the Audit Committee. The CAE reports the effectiveness of Internal Audit on an annual basis. This is presented to Strategic Management Team and Audit Committee.	
1310 - IA Conformance Assessment		Generally Conforms	
4244			
1311 Internal Assessments			
 Ongoing monitoring of the performance of the internal audit activity. Periodic self-assessments or assessments by other persons 	There is evidence of ongoing internal reviews of the performance of the internal audit activity. There are a variety of options for this depending on the size and structure of	All audit work is reviewed by the CAE. After each assignment a customer satisfaction questionnaire is sent out to auditees. Any concerns raised in these are follow up by the CAE	
within the organisation with sufficient knowledge of internal audit practices.	the service including self-assessment by the internal audit activity, peer reviews, benchmarking exercises, post audit and/or annual client questionnaires,	The Audit Committee is kept up to date with Internal Audit Progress throughout the year.	
Ongoing monitoring is an integral part of the day-to-day supervision, review, and measurement of the internal audit activity. Ongoing monitoring is incorporated into the routine policies	monitoring by the audit committee and other reviews initiated internally by the organisation. The ISO quality standard, EFQM and other models can be used to establish and maintain the QAIP.		

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
and practices used to manage the internal audit activity and uses processes, tools, and information considered necessary to evaluate conformance with the Code of Ethics, and the Standards. Periodic assessments are conducted to evaluate conformance with the Code of Ethics, and the Standards. Sufficient knowledge of internal audit practices requires at least an understanding of all elements of the International Professional Practices Framework.	The precise nature and mix of the internal assessments will be decided by the organisation to best suit circumstances but all should evaluate internal audit activity in accordance with: The professional requirements in the PSIAS. The vision and policies set by the CAE. The Internal Audit Charter. Internal audit procedures that set out to achieve quality on a daily basis – including the recognition and prevention of 'defects'.		
1311 - IIA Conformance Assessment		Generally Conforms	
1312 External Assessments			
External assessments must be conducted at least once every five years by a qualified, independent assessor or assessment team from outside the organisation. The chief audit executive must discuss with the board:	The CAE consults with the board when deciding the frequency of the external assessment and the qualifications and independence of the external reviewer or review team. The assessor or assessment team is from outside the organisation and is	EQA was completed by PWC in 2014. Therefore the next EQA is due in 2019.	

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
The form and frequency of external	free from any obligations to or interests		
assessments.	in the organisation – in particular		
The second of the second	consulting services.		
The qualifications and independence of the accessory are	A		
independence of the assessor or	Assessors are qualified, with		
assessment team, including any	appropriate competence and		
potential conflict of interest.	experience of IA – at least three years		
Interpretation:	at manager level - and knowledge of leading practices in IA, as well as		
interpretation.	current, in-depth knowledge of the		
External assessments may be	PSIAS.		
accomplished through a full external	r sias.		
assessment, or a self-assessment with	There is evidence of comprehensive		
independent external validation. The	external assessments at least every 5		
external assessor must conclude as to	years (This is includes peer assessment		
conformance with the Code of Ethics	where there is an element of		
and the Standards; the external	independence in the process).		
assessment may also include	, ,		
operational or strategic comments.	For some organisations external quality		
-	assessments may be carried out more		
A qualified assessor or assessment team	regularly based upon regulatory or		
demonstrates competence in two	funding requirements – particularly the		
areas: the professional practice of	public sector.		
internal auditing and the external			
assessment process. Competence can	External audit assessments may also be		
be demonstrated through a mixture of	appropriate where significant change		
experience and theoretical learning.	has occurred within the organisation of		
Experience gained in organisations of	internal audit activity.		
similar size, complexity, sector or			
industry and technical issues is more			

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
valuable than less relevant experience. In the case of an assessment team, not all members of the team need to have all the competencies; it is the team as a whole that is qualified. The chief audit executive uses professional judgment when assessing whether an assessor or assessment team demonstrates sufficient competence to be qualified. An independent assessor or assessment team means not having either an actual or a perceived conflict of interest and not being a part of, or under the control of, the organisation to which the internal audit activity belongs. The chief	The external assessor concludes as to the conformance with the Code of Ethics and the Standards (as well as operational or strategic comments).		
audit executive should encourage board oversight in the external assessment to reduce perceived or potential conflicts of interest.			
1312 - IIA Conformance Assessment		Generally Conforms	
1000 0			
1320 Reporting on the Quality Assurance and Improvement Programme			
The chief audit executive must communicate the results of the quality assurance and improvement program to	The results of the QAIP are reported to the stakeholders of IA.	As above. See 1300.	

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
senior management and the board.	Where the IA activity cannot conform		
Disclosure should include:	with one aspect or other of the PSIAS		
	the details of the non-conformance and		
The scope and frequency of both	its implications are reported to the		
the internal and external	board.		
assessments.	All aspects of the OAID generate		
 The qualifications and independence of the assessor(s) or 	All aspects of the QAIP generate improvements in what is done and in		
assessment team, including	how it is done. This is done using		
potential conflicts of interest.	agreed and assigned action plans with		
Conclusions of assessors.	target dates		
Corrective action plans			
	Follow-up and reporting of the		
Interpretation:	implementation of actions to senior		
	management and the board.		
The form, content, and frequency of			
communicating the results of the			
quality assurance and improvement			
program is established through discussions with senior management			
and the board and considers the			
responsibilities of the internal audit			
activity and chief audit executive as			
contained in the internal audit charter.			
To demonstrate conformance with the			
Code of Ethics, and the Standards, the			
results of external and periodic internal			
assessments are communicated upon			
completion of such assessments and			
the results of ongoing monitoring are			

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
communicated at least annually. The results include the assessor's or assessment team's evaluation with respect to the degree of conformance.			
1320 - IIA Conformance Assessment		Partially Conforms	
1321 Use of Conforms with the International Standards for the Professional Practice of Internal Auditing			
Indicating that the internal audit activity conforms with the International Standards for the Professional Practice of Internal Auditing is appropriate only if supported by the results of the quality assurance and improvement program.	The wording that the IA activity uses in reports regarding conformance with the PSIAS is consistent with the results of the quality assessments – internal and external. The IA activity conforms to the PSIAS	Yes, adherence to the Public Sector Internal Audit Standards 2016 (PSIAS)	
Interpretation: The internal audit activity conforms with the Code of Ethics and the Standards when it achieves the outcomes described therein.	when it activity comorns to the PSIAS when it achieves the outcomes described in the Definition of Internal Auditing, Code of Ethics and International Standards.		
The results of the quality assurance and improvement programme include the results of both internal and external assessments. All internal audit activities			

Attribute Standard	Key conformance criteria	Evidence of Compliance	Comment
will have the results of internal			
assessments. Internal audit activities in			
existence for at least five years will also			
have the results of external			
assessments.			
1321 - IIA Conformance Assessment		Generally Conforms	
1322 Disclosure of Non-conformance			
When non-conformance with the Code	There is evidence of appropriate	There have been no instances of non-	
of Ethics, or the Standards impacts the	disclosure linked to 1321	conformance. These could be reported	
overall scope or operation of the		to the audit committee if they occurred.	
internal audit activity, the chief audit			
executive must disclose the non-			
conformance and the impact to senior			
management and the board.			
1322 - IIA Conformance Assessment		Generally Conforms	

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
2000 Managing the Internal Audit Activity	The sum of Standards 2010 - 2060		
The chief audit executive must effectively manage the internal audit activity to ensure it adds value to the organisation	The internal audit activity adds value to the organisation (and its stakeholders) when it provides: Objective and relevant assurance, and	Evidenced in Audit Reports and client satisfaction surveys. The CAE is a member of the Risk Management Working Group.	
Interpretation: The internal audit activity is effectively managed when:	Contributes to the effectiveness and efficiency of governance, risk management and control processes and objectively provides relevant assurance.	Wanagement Working Group.	
 It achieves the purpose and responsibility included in the internal audit charter; It conforms with the Standards; Its individual members conform with the Code of Ethics and the Standards. 	Delivery of the internal audit service to the organisation involves planning, communication and approval, resource management, policies and procedures, coordination and reporting to senior management and the board.		
 It considers trends and emerging issues that could impact the organisation The internal audit activity adds value to 	As well as functional management the CAE may be required to comply with organisational administrative and personnel management requirements.		
the organisation (and its stakeholders) when it considers strategies, objectives, and risks; strives to offer ways to enhance governance, risk management and control processes and objectively provides relevant assurances.	This might include: business planning, budget forecasting and management, staff appraisal, succession planning etc.		

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
2000 - IIA Conformance Assessment		Generally Conforms	
2010 Planning			
The chief audit executive must establish	The CAE has established risk-based	Internal Audit Plan is compiled using a	
a risk-based plan to determine the	internal audit plans (RBIA) in	risk based methodology (taking into	
priorities of the internal audit activity,	consultation with the board and senior	account identified operational and	
consistent with the organisation's goals.	management that identifies where	strategic risks) in consultation with	
	assurance and consultancy is required	senior management and stakeholder	
Interpretation:	on risk management processes,	expectations.	
	management assurances and risk		
To develop the risk-based plan, the chief	responses.	This year the CAE has put together a	
audit executive consults with senior		strategic audit plan which takes into	
management and the board and obtains	The audit plan establishes a link	account the whole audit universe.	
an understanding of the organisation's	between the proposed audit topics and		
strategies, key business objectives,	the priorities and risks of the		
associated risks, and risk management	organisation taking into account:		
processes. The chief audit executive			
must review and adjust the plan, as	Stakeholder expectations, and		
necessary, in response to changes in the	feedback from senior and		
organisation's business, risks, operations, programs, systems, and	operational managers.Objectives set in the strategic plan		
controls.	and business plans, including major		
CONTRIOIS.	projects and financial forecasts.		
2010.A1 The internal audit activity plan	 Risk maturity in the organisation to 		
of engagements must be based on a	provide an indication of the		
documented risk assessment,	reliability of risk registers.		
undertaken at least annually. The input	Management's identification and		
of senior management and the board	response to risk, including risk		
must be considered in this process			

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
2010.A2 The chief audit executive must identify and consider the expectations of senior management, the board and other stakeholders for internal audit opinions and other conclusions. 2010.C1 The chief audit executive should consider accepting proposed consulting engagements based on the engagement's potential to improve management of risks, add value, and improve the organisation's operations. Accepted engagements must be included in the plan.	mitigation strategies and levels of residual risk. Legal and regulatory requirements. The audit universe – all the audits that could be performed within the scope of the IA Charter. Previous IA plans and the results of audit engagements. The CAE determines stakeholder expectations for IA opinions including the levels of assurance required, scope and the way assurance is given such as narrative or rating by discussion with senior management and the board. Where the organisation's risk maturity is at formative level – defined as 'naïve' or 'aware' - IA may perform consulting engagements to support the improvement of risk management. In this situation IA performs its own risk assessment in formulating risk based IA plans. There is a degree of flexibility and contingency within IA plans to cater for the changing risk environment.		

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
	There is formal approval of the plan by the board – in some cases internal audit is required to formulate a plan for approval that enables them to provide an annual opinion. This is understood and reflected in discussions and approval of the plan with senior management and the board.		
2010 - IIA Conformance Assessment		Generally Conforms	
2020 Communication and Approval			
The chief audit executive must communicate the internal audit activity's plans and resource requirements, including significant interim changes, to senior management and the board for review and approval. The chief audit executive must also communicate the impact of resource limitations.	The CAE communicates progress against the annual plan, including significant changes, to senior management and the board. The board monitor progress against plans. IA explains and justifies deviations from the plan and the use of contingency time.	Yes, as above CAE reports to Strategic Management Team on a quarterly basis and internal audit performance is reported to Audit Committee.	
2020 - IIA Conformance Assessment		Generally Conforms	
2030 Resource Management			
The chief audit executive must ensure that internal audit resources are	The level of resources included in the plan is determined by the management	The internal audit plan is put together using current audit resources and	

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
appropriate, sufficient, and effectively	assurances and risks on which the board	budgets. If this should change during	
deployed to achieve the approved plan.	require objective assurance and	the year, a revised plan is presented to	
Into wordstien.	consultancy – a needs assessment.	the audit committee for approval.	
Interpretation:	The CAE has communicated to senior		
Appropriate refers to the mix of	management and the board the impact		
knowledge, skills, and other	of resource limitations		
competencies needed to perform the			
plan. Sufficient refers to the quantity of	Staffing plans and financial budgets are		
resources needed to accomplish the	determined from annual IA plans and		
plan. Resources are effectively deployed	activities.		
when they are used in a way that			
optimises the achievement of the	The CAE allocates internal engagements according to the competency levels and		
approved plan.	training plans of staff – refer back to the		
	section of proficiency.		
2030 - IIA Conformance Assessment	,	Generally Conforms	
2040 Policies and Procedures			
The chief audit executive must establish	There are appropriate policies and	Procedures are in place however they	Update procedure to include new
policies and procedures to guide the	procedures, which are communicated to	have not been updated to reflect the	working practises following the
internal audit activity.	and understood by the staff of the	TeamMate electronic audit software.	implementation of the TeamMate
Interpretation	internal audit activity.		electronic audit software.
Interpretation:	Internal auditors understand what is		
The form and content of policies and	expected of them and the procedures		
procedures are dependent upon the size	recognise and apply the requirements of		
and structure of the internal audit	the PSIAS		
activity and the complexity of its work			

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
	Managers and the QAIP examine the application of policies and procedures – there is evidence to support supervision and quality management.		
	Internal auditors meet to discuss the application of policies and procedures – with agreed actions.		
2040 - IIA Conformance Assessment		Partially Conforms	
2050 Coordination and Reliance			
The chief audit executive should share information, coordinate activities and consider relying upon the work of other internal and external assurance and consulting service providers to ensure proper coverage and minimise duplication of efforts. Interpretation: In coordinating activities, the chief audit executive may rely on the work of other assurance and consulting service providers.	IA work is coordinated with that of the external auditors and with other internal providers of assurance and consulting services. This might include regular meetings, documented agreements, coordinated plans, sharing resources, training arrangements. In some cases IA may be required to assess the reliability of the work of other assurance providers. This is established in the IA Charter and factored into the IA plans.	Meetings are held with the external auditors.	
A consistent process for the basis of reliance should be established, and the chief audit executive should consider the competency, objectivity, and due			

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
professional care of the assurance and consulting service providers.			
The chief audit executive should also have a clear understanding of the scope, objectives, and results of the work performed by other providers of assurance and consulting services.			
Where reliance is placed on the work of others, the chief audit executive is still accountable and responsible for ensuring adequate support for conclusions and opinions reached by the internal audit activity.			
2050 - IIA Conformance Assessment		Generally Conforms	
2060 Reporting to Senior Management and the Board			
The chief audit executive must report periodically to senior management and the board on the internal audit activity's purpose, authority, responsibility, and performance relative to its plan and on its conformance with the Code of Ethics and the Standards. Reporting must also include significant risk and control issues, including fraud risks, governance	There is evidence that the CAE reports appropriately to the board and senior management on internal audit activities, performance and conformance with the Code of Ethics and the Standards. This might include: Board minutes. CAE presentation to board.	Yes CAE attends Strategic Management Team. (See SMT Minutes)	

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
issues, and other matters that require the attention senior management and/or the board.	 Activity reports. Interviews, management reports, reports on meetings. Senior management's responses to 		
Interpretation: The frequency and content of reporting are determined collaboratively by the chief audit executive, with senior management, and the board, The frequency and content of reporting depends on the importance of the information to be communicated and the urgency of the related actions to be taken by senior management and/or the	 internal audit reports. Tangible evidence (e-mail records, internal memos, reports on meetings, etc.) demonstrating that the board had been informed. Status of action plans. 		
board. The chief audit executive's reporting and communication to senior management and the board must include information about: The audit charter. Independence of the internal audit activity. The audit plan and progress against the plan. Resource requirements. Results of audit activities.			

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
 Conformance with the Code of Ethics and the Standards, and action plans to address any significant conformance issues. Management's response to risk that, in the chief audit executive's judgment, may be unacceptable to the organisation. These and other chief audit executive communication requirements are referenced throughout the Standards. 			
2060 - IIA Conformance Assessment		Generally Conforms	
2070 External Service Provider and Organisational Responsibility for Internal Audit			
When an external service provider serves as the internal audit activity, the provider must make the organisation aware that the organisation has the responsibility for maintaining an effective internal audit activity. Interpretation: This responsibility is demonstrated through the quality assurance and	While IA may be outsourced to a provider of internal audit the organisation retains responsibility for its effectiveness. Responsibility for IA will be assigned to a suitably experience manager who takes ownership for the performance and effectiveness of IA. Quality control will be demonstrated through the QA&IP with both internal and external assessments.	Not applicable. We are an in house team.	

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
improvement programme which assesses conformance with the Code of Ethics, and the International Standards.			
2070 - IIA Conformance Assessment		Choose an item.	
2100 Nature of Work	Sum of Standards 2110 – 2130		
The internal audit activity must evaluate and contribute to the improvement of the organisation's governance, risk management, and control processes using a systematic disciplined and risk-based approach. Internal audit credibility and value are enhanced when auditors are proactive and their evaluations offer new insights and consider future impact.	A significant part of internal audit's assurance role in relation to governance relates to the effectiveness of risk management – refer to the next section 2120	The IA team co-ordinate the AGS process. Consideration to both operational and strategic risks was given during the audit planning process. All audit assignments are risk based	
2100 - IIA Conformance Assessment		Generally Conforms	
2110 Governance			
The internal audit activity must assess and make appropriate recommendations to improve the organisation's governance processes	IA reviews the activities in place that manage and monitor the effective implementation of the organisation's;	These are all included in the audit assignment. An audit on Corporate Governance was	
Making strategic and operational decisions.	Ethics and values.Codes of conduct.Levels of authority and responsibility.	completed in 2016/17.	

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
 Overseeing risk management and control Promoting appropriate ethics and values within the organisation. Ensuring effective organisational performance management and accountability. Communicating risk and control information to appropriate areas of the organisation. Coordinating the activities of and communicating information among the board, external and internal auditors, other assurance providers and management. 2110.A1 The internal audit activity must evaluate the design, implementation, and effectiveness of the organisation's ethics-related objectives, programmes, and activities. 2110.A2 The internal audit activity must assess whether the information technology governance of the organisation supports the organisations strategies and objectives. 	 Strategic and operational objectives. Compliance with laws and regulations. Communication with stakeholders. Risk management and control processes Social and ethical objectives, including validation of reported results. IT governance, including information security. Internal audit's consultancy engagements support the improvement of the organisations governance framework, including the board's self-assessment of performance, benchmarking and development of best practice based upon published reports such as the Combined Code. 	Consultancy engagements are approved by the Audit Chair and Section 151 Officer as set out in our Charter. The CAE is a member of the Risk Management Group.	
2110 - IIA Conformance Assessment		Generally Conforms	

Performance Standa	ırd	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
2120 Risk Management				
The internal audit activity the effectiveness and con improvement of risk manaprocesses. Interpretation: Determining whether risk processes are effective is resulting from the internal assessment that: • Organisational object and align with the organisation; • Significant risks are it assessed; • Appropriate risk respondent selected that align risk organisation's risk appropriate risk information and commutation of the control of the co	management a judgment lauditors lives support ganisation's lentified and lonses are ks with the petite; and tion is nicated in a the g staff, e board to	Internal audit's role with regard to risk management is set out in the internal audit charter. IA's role with regard to risk management will vary according to the level of risk maturity within the organisation. Where risk management is well established (risk managed or risk enabled) internal audit provide assurance upon: The effective implementation of risk management processes in relation to strategic and operational objectives. Reliable identification and assessment of risks with appropriate response. The reporting of risk and control status by management. The level of residual risk in relation to the organisations' risk appetite. The effectiveness of the controls and other responses to risks.	The CAE is a member of the Risk Management Working Group where these issues are discussed. All audit assignments are risk based taking into account service objectives and risks that could prevent objectives from being met. Internal Audit does co-ordinate the operational risk management process.	
The internal audit activity the information to suppor assessment during multip engagements. The results	t this e	The IA activity gathers the information to support an assessment of risk management during multiple engagements.		

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
engagements, when viewed together, provide an understanding of the organisation's risk management processes and their effectiveness. Risk management processes are monitored through ongoing management activities, separate evaluations, or both. 2120.A1 The internal audit activity must evaluate risk exposures relating to the organisation's governance, operations	The results of these engagements, when viewed together, provide an understanding of the organisation's risk management and its effectiveness. Alternatively, IA may assess risk management processes as one single engagement Where risk management is less developed (risk naïve, aware or defined) internal audit operate in a more advisory capacity to:		
 organisation's governance, operations, and information systems regarding the: Achievement of the organisation's strategic objectives, Reliability and integrity of financial and operational information. Effectiveness and efficiency of operations and programmes. Safeguarding of assets; and Compliance with laws, regulations, policies procedures and contracts. 2120.A2 The internal audit activity must 	 Report upon the level of risk maturity and scope for improvement. Support development of risk management framework. Facilitate identification and assessment of risks. Coach management in responding to risks. Coordinate and consolidate reporting: 		
evaluate the potential for the occurrence of fraud and how the organisation manages fraud risk.	IA refrains from taking full responsibility for risk management, including risk responses.		

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
2120.C1 During consulting	IA carry out individual risk based		
engagements, internal auditors must address risk consistent with the	engagements to provide assurance on part of the risk management		
engagement's objectives and be alert to	framework, including on the mitigation		
the existence of other significant risks.	of individual or groups of risks.		
2120.C2 Internal auditors must	IA evaluates the potential occurrence		
incorporate knowledge of risks gained	for fraud as part of audit engagements –		
from consulting engagements into their	included within objectives and referred		
evaluation of the organisation's risk management processes.	to in communications at the end of the audit engagement.		
management processes.	addit engagement.		
2120.C3 When assisting management in			
establishing or improving risk management processes, internal			
auditors must refrain from assuming			
any management responsibility by			
actually managing risks			
2120 - IIA Conformance Assessment		Generally Conforms	
2130 Control			
The internal audit activity must assist	IA engagements consider the efficiency	Yes, during see individual audit	
the organisation in maintaining effective controls by evaluating their	of controls used to mitigate risks - whether there are too many or too few	assignments.	
effectiveness and efficiency and by	controls, which evaluates the cost of		
promoting continuous improvement.	control in relation to the impact and		
2420 44 The Street of the street	likelihood of the risk.		
2130.A1 The internal audit activity must evaluate the adequacy and	IA work programmes focus on high priority risks and adequately tests		
evaluate the adequacy and	priority risks and adequately tests		

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
effectiveness of controls in responding	controls to ensure their effectiveness –		
to risks within the organisation's	there is a recognised approach to		
governance, operations, and	ensure sufficient sample sizes are taken		
information systems regarding the:	and tested.		
	IA verify, where appropriate:		
Achievement of the organisation's			
strategic objectives,	The application and effectiveness of		
Reliability and integrity of financial	risk management procedures.		
and operational information;	Management assurances on		
Effectiveness and efficiency of	controls, including the results of		
operations;	self-assessments.		
Safeguarding of assets; and	KPIs are accurate, timely, relevant		
Compliance with laws, regulations,	and reliable.		
and contracts	Reporting requirement are		
2120 61 Internal anditions make	operating as planned		
2130.C1 Internal auditors must	Internal auditors support management		
incorporate knowledge of controls gained from consulting engagements	Internal auditors support management upon the design of controls at		
into evaluation of the organisation's	appropriate points in the development		
control processes.	of major change programmes –		
control processes.	examples would include		
	implementation of new computer		
	systems, building and supply contracts.		
2130 - IIA Conformance Assessment		Generally Conforms	
2200 Engagement Planning	Sum of Standards 2201-2240		
Internal auditors must develop and		Yes, see individual working files	
document a plan for each engagement,			
including the engagement's objectives,			

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
scope, timing, and resource allocations. The plan must consider the			
organisation's strategies, objectives and risks relevant to the engagement.			
2200 - IIA Conformance Assessment		Generally Conforms	
2201 Planning Considerations			
In planning the engagement, internal	Procedure exists within the IA activity	This is evidenced in individual working	
auditors must consider:	that requires internal auditors to research, scope and plan internal audit	files.	
The strategies and objectives of the	engagements – assurance and		
activity being reviewed and the means by which the activity	consultancy.		
controls its performance.	Internal auditors document the		
• The significant risks to the activity's	following as part of their research and		
objectives, resources, and operations and the means by which	discussions with managers		
the potential impact of risk is kept	The nature of the area under		
to an acceptable level.	review and key areas of change and		
The adequacy and effectiveness of	development		
the activity's governance, risk	The activities that occur and the		
management, and control	way performance is monitored.		
processes compared to a relevant framework or model.	Strategic objectives and the way the area contributes to the		
The opportunities for making	organisation's strategy or purpose.		
significant improvements to the	The risks involved and the		
activity's governance, risk	organisation's chosen responses to		
	those risks.		

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
management, and control processes. 2201.A1 When planning an engagement for parties outside the organisation, internal auditors must establish a written understanding with them about objectives, scope, respective responsibilities, and other expectations, including restrictions on distribution of the results of the engagement and access to engagement records. 2201.C1 Internal auditors must establish an understanding with consulting engagement clients about objectives, scope, respective responsibilities, and other client expectations. For significant engagements, this understanding must be documented.	 How managers know the responses are effective. Assurances managers give to whom and how often. The preparation for audit engagements leads to the documentation of objectives that are agreed with senior management and where appropriate clients outside the organisation. Options include: Assurance that management assurance is effective and, therefore, reliable. Assurance that specific responses, including controls, are effective in managing given risks. Consultancy to help managers improve the design or implementation of governance processes, risk processes and risk responses, including controls. Documentation of the objectives and scope of consultancy engagements. This could include engagement letters, terms of reference and any other form of agreement that documents the 		

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
	responsibilities of the internal audit		
2201 - IIA Conformance Assessment	activity in a consultancy engagement	Generally Conforms	
2201 - IIA Conformance Assessment		Generally Conforms	
2210 Engagement Objectives			
Objectives must be established for each	In establishing objectives for assurance	Audit briefs are presented for all	
engagement.	engagements the internal auditor	assignments taking into account the	
	considers:	management of risks and the objectives	
2210.A1 Internal auditors must conduct		of the audit review.	
a preliminary assessment of the risks	The significant risks to the activity,		
relevant to the activity under review.	its objectives, resources, and	Internal procedures, compliance with	
Engagement objectives must reflect the	operations and the means by which	legislation where appropriate are	
results of this assessment.	the potential impact of risk is kept to an acceptable level.	reviewed during the audit process.	
2210.A2 Internal auditors must consider	The adequacy and effectiveness of	All consultancy work is documented and	
the probability of significant errors,	the activity's risk management and	agreed so the parties concerned know	
fraud, non-compliance, and other	control systems compared to a	the expectations and outputs.	
exposures when developing the	relevant control framework or		
engagement objectives.	model.		
	The opportunities for making		
2210.A3 Adequate criteria are needed	significant improvements to the		
to evaluate governance, risk	activity's risk management and		
management and controls. Internal auditors must ascertain the extent to	control systems.		
which management and/or the board	For consultancy engagements the		
has established adequate criteria to	objectives reflect the expectation of		
determine whether objectives and goals	managers and relate to aspects of		
have been accomplished. If adequate,	governance, risk management and		
internal auditors must use such criteria	control		

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
in their evaluation. If inadequate, internal auditors must identify appropriate evaluation criteria through discussion with management and/or the board. Interpretation:			
 Types of criteria may include: Internal (e.g., policies and procedures of the organization). External (e.g., laws and regulations imposed by statutory bodies). Leading practices (e.g., industry 			
and professional guidance). 2210.C1 Consulting engagement objectives must address governance, risk management, and control processes to the extent agreed upon with the client.			
2210.C2 Consulting engagement objectives must be consistent with the organisation's values, strategies and objectives			
2210 - IIA Conformance Assessment		Generally Conforms	
2220 Engagement Scope			

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
The established scope must be sufficient to achieve the objectives of the engagement. 2220.A1 The scope of the engagement must include consideration of relevant systems, records, personnel, and physical properties, including those under the control of third parties. 2220.A2 If significant consulting opportunities arise during an assurance engagement, a specific written understanding as to the objectives, scope, respective responsibilities, and other expectations should be reached and the results of the consulting	 The engagement scope is consistent with the audit objectives. In practice this means agreeing and documenting: The extent of the audit - understanding what will and won't be looked at. The nature of assurance to be provided or focus of the consulting work to be done, including timing and key stages. Defining the people, systems, procedures, files and records that will form the audit engagement. Defining the depth of the review, such as the period under review or any special conditions. 	,	
2220.C1 In performing consulting	The scope of consultancy engagements has reference to aspects of governance, risk management and control as per the definition of IA.		

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
2220.C2 During consulting engagements, internal auditors must address controls consistent with the engagement's objectives and be alert to significant control issues.			
2220 - IIA Conformance Assessment		Generally Conforms	
2230 Engagement Resource Allocation			
Internal auditors must determine appropriate and sufficient resources to achieve engagement objectives based on an evaluation of the nature and complexity of each engagement, time constraints, and available resources. Interpretation: Appropriate refers to the mix of knowledge, skills, and other competencies needed to perform the engagement. Sufficient refers to the quantity of resources needed to accomplish the engagement with due professional care.	Evidence of appropriate evaluation of how audit engagements are resourced based on the nature and complexity of the engagement, time constraints, and available resources. This would include the rational for using resources outside the IA activity based on the levels of competency required.	This is documented during the audit allocation process.	
2230 - IIA Conformance Assessment		Generally Conforms	

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
2240 Engagement Work Programme			
Internal auditors must develop and document work programmes that achieve the engagement objectives. 2240.A1 Work programme must include the procedures for identifying, analysing, evaluating, and documenting information during the engagement. The work programme must be approved prior to its implementation, and any adjustments approved promptly. 2240.C1 Work programme for consulting engagements may vary in form and content depending upon the nature of the engagement.	The internal auditor has developed a programme of work outlining the resources and procedures needed to achieve the audit objectives. This might include: • Timetables and project plans. • Preparation of audit programmes and checklists. • Interview and testing schedules. For consultation work the planning and, documentation of activities is tailored according to the nature of the engagement. The one-off nature of such engagement may require detailed project plans and timetables. The engagement programme of work and any subsequent programme adjustments are approved by the CAE or designee	See individual assignment working papers. Working papers are reviewed by the CAE	
2240 - IIA Conformance Assessment	асывнее	Generally Conforms	
2300 Performing the Engagement	Sum of Standards 2300-2340		
Internal auditors must identify, analyse,	Information can be data or documents		
evaluate, and document sufficient	that internal auditors use, document or		

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
information to achieve the engagement's objectives.	create to support and fulfil their audit engagements.		
	Information is retained in some form of filing or storage system to support conclusions and opinions – hardcopy or electronic versions are acceptable		
2300 - IIA Conformance Assessment		Generally Conforms	
2310 Identifying Information			
Internal auditors must identify	The internal auditor plans what	There is evidence of working papers for	
sufficient, reliable, relevant, and useful	information they may need, where that	all assignments undertaken.	
information to achieve the	information could be obtained from and		
engagement's objectives.	whether that information is sufficient,		
	reliable, relevant, and timely.		
Interpretation:			
Sufficient information is factual,	The working files/papers for the audit		
adequate, and convincing so that a	engagement contain information that shows how activities and processes are		
prudent, informed person would reach	designed and how they are meant to		
the same conclusions as the auditor.	work.		
Reliable information is the best			
attainable information through the use	Information is obtained from		
of appropriate engagement techniques.	information systems about the way		
Relevant information supports	processing operates – options include		
engagement observations and	reporting tools, exception reports and		
recommendations and is consistent with	CAATs.		
the objectives for the engagement.			

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
Useful information helps the	Information also includes observations,		
organisation meet its goals	interviews and results of audit testing.		
2310 - IIA Conformance Assessment		Generally Conforms	
2320 Analysis and Evaluation			
Internal auditors must base conclusions	Audit conclusions and engagement	Audit results/ findings are discussed	
and engagement results on appropriate	results are based on the information	with auditees at the end of fieldwork.	
analyses and evaluations.	that has been gathered during the audit		
	engagement.	Evidence of review can be seen in	
		individual assignment files.	
	There is evidence that the information		
	has been analysed and evaluations discussed with managers.		
2320 - IIA Conformance Assessment	discussed with managers.	Generally Conforms	
2323 HA comormance Assessment		Generally comornis	
2330 Documenting Information			
Internal auditors must document	Sufficient, reliable, relevant and useful	All audit work is documented either	
sufficient, reliable, relevant and useful	information is documented to support	electronically or paper based. The	
information to support the engagement	the conclusions and audit opinions.	internal audit team only have access to	
results and conclusions.	NAME OF CHARLES AND ASSOCIATION OF CHARLES	these files.	
2220 A4 The shief and the acception and the	Work files/papers have controlled		
2330.A1 The chief audit executive must control access to engagement records.	access according to the policy of the		
The chief audit executive must obtain	organisation		
the approval of senior management	A policy and procedure exists relating to		
and/or legal counsel prior to releasing	information archiving and retrieval.		
, 0			

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
such records to external parties, as appropriate. 2330.A2 The chief audit executive must develop retention requirements for engagement records, regardless of the medium in which each record is stored. These retention requirements must be consistent with the organisation's guidelines and any pertinent regulatory or other requirements. 2330.C1 The chief audit executive must develop policies governing the custody and retention of consulting engagement records, as well as their release to internal and external parties. These policies must be consistent with the organisation's guidelines and any pertinent regulatory or other	There is evidence that CAE obtains appropriate approvals prior to releasing records.		
requirements. 2330 - IIA Conformance Assessment		Generally Conforms	
2340 Engagement Supervision			
Engagements must be properly supervised to ensure objectives are achieved, quality is assured, and staff is developed.	There is an organisational and reporting structure within the internal audit activity that provides the basis for supervision.	Organisational reporting and structure is detailed in the Charter and Strategy documents. Documented supervision notes are kept.	

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
Interpretation: The extent of supervision required will depend on the proficiency and experience of internal auditors and the complexity of the engagement. The chief audit executive has overall responsibility for supervising the engagement, whether performed by or for the internal audit activity, but may designate appropriately experienced members of the internal audit activity to perform the review. Appropriate evidence of supervision is documented and retained.	Job descriptions document supervisory requirements. Policies and procedures describe how supervision is supposed to be applied – this incorporates review of work in progress, amendment or corrective actions, follow-up and approval. IA files/working papers and reports illustrate how supervision works in practice. The results of supervision are incorporated into the QAIP and staff appraisal assessments – and where appropriate training and development plans	Individual audit assignments are supervised by the CAE.	
2340 - IIA Conformance Assessment		Generally Conforms	
2400 Communicating Results	Sum of Standards 2410-2440		
Internal auditors must communicate results of engagements. 2400 - IIA Conformance Assessment	Julii Oi Standards 2410-2440	A feedback meeting is held after each audit assignment. Generally Conforms	
2410 Critaria for Communication			
2410 Criteria for Communicating			

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
Communications must include the engagement's objectives scope and results. 2410.A1 Final communication of engagement results must, include applicable conclusions, as well as applicable recommendations and/or	There is evidence of appropriate, timely communication with management throughout the audit engagement. This begins with discussions to research and scope an audit, leading to agreement upon objectives. Communication with managers also	Auditees are communicated with at each stage of the audit process. This is documented in the working papers and e-mail.	
action plans. Where appropriate, the internal auditors' opinion should be provided. An opinion must take into account the expectations of senior management, the board and other stakeholders and must be supported by sufficient, reliable, relevant and useful information.	occurs as the audit engagement proceeds - discussing and analysing information. Close —out meetings that provide the basis for exchange views about conclusions, opinions and possible recommendations for improvement.		
Interpretation: Opinions at the engagement level may be ratings, conclusions or other descriptions of the results. Such an engagement may be in relation to	An overall opinion or conclusion is included within audit communications in line with the stakeholder expectations and the original objectives of the audit engagement.		
controls around a specific process, risk or business unit. The formulation of such opinions requires consideration of the engagement results and their significance.	Opinions are given according to the level, scope and detail agreed with senior management Opinions at the engagement level may be ratings, conclusions or other descriptions of the results.		

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
2410.A2 Internal auditors are			
encouraged to acknowledge satisfactory	Satisfactory performance is		
performance in engagement	acknowledged in engagement		
communications.	communications.		
2410.A3 When releasing engagement	Communications outside the		
results to parties outside the	organisation are limited in distribution		
organisation, the communication must	and use of results.		
include limitations on distribution and	and use of results.		
use of the results.	There is evidence of progress and		
ase of the results.	results on consulting engagements that		
2410.C1 Communication of the progress	is reasonable to the engagement.		
and results of consulting engagements	0.0		
will vary in form and content depending			
upon the nature of the engagement and			
the needs of the client.			
2410 - IIA Conformance Assessment		Generally Conforms	
2420 Quality of Communications			
Communications must be accurate,	There is a record of the timeline for the	This is included in the audit brief.	
objective, clear, concise, constructive,	communication of results that spans the	All stakeholders are kept informed	
complete, and timely.	completion of the audit engagement	during the audit process.	
	through to communication with the		
Interpretation:	board.	There is a timeline shown on each audit	
		report.	
Accurate communications are free from	There is a procedure that ensures		
errors and distortions and are faithful to	discussions with managers between the		
the underlying facts. Objective	close of the audit engagement and the		
communications are fair, impartial, and			

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
unbiased and are the result of a fair-minded and balanced assessment of all relevant facts and circumstances. Clear communications are easily understood and logical, avoiding unnecessary technical language and providing all significant and relevant information. Concise communications are to the point and avoid unnecessary elaboration, superfluous detail, redundancy, and wordiness. Constructive communications are helpful to the engagement client and the organisation and lead to improvements where needed. Complete communications lack nothing that is essential to the target audience and include all significant and relevant information and observations to support recommendations and conclusions. Timely communications are opportune and expedient, depending on the significance of the issue, allowing management to take appropriate corrective action.	delivery of communications are performed promptly. There is evidence to show IA communications are delivered in a timely manner and within the timeframe and level of resource set at the start of the audit engagement. Communications cover the full scope of the audit engagement. The form and style of communications has been discussed and agreed with senior management and the board including the method of communications, format, and any grading of opinions and recommendations. Communications are clear and concise.		
2420 - IIA Conformance Assessment		Generally Conforms	
2421 Errors and Omissions			

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
If a final communication contains a significant error or omission, the chief audit executive must communicate corrected information to all parties who received the original communication.	Where appropriate, there is communication of corrected information to all parties.	Where appropriate this does happen.	
2421 - IIA Conformance Assessment		Generally Conforms	
2431 Engagement Disclosure of Non- conformance			
 When non-conformance with the Code of Ethics or the Standards impacts a specific engagement, communication of the results must disclose the: Principle(s) or rule(s) of conduct of the Code of Ethics or the Standard(s) with which full conformance was not achieved. Reason(s) for non-conformance. Impact of non-conformance on the engagement and the communicated engagement results. 	Where appropriate, communication of results discloses non-conformance with the PSIAS. The nature of the non-conformance is discussed and reviewed with senior management and the board with a record of any agreed action	This is done when appropriate	
2431 - IIA Conformance Assessment		Generally Conforms	
2440 Disseminating Results			

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
The chief audit executive must	All audit communications are reviewed	Final audit reports are issued by the	
communicate results to the appropriate	and approved by the CAE.	CAE.	
parties.		Timelines are included on the audit	
	Audit communications are provided to	reports, showing when fieldwork was	
Interpretation:	an appropriate level of senior	conducted to final report.	
	management and distributed according		
The chief audit executive is responsible	to the agreed protocol of the	Audit opinions are reviewed by the CAE,	
for approving the final engagement	organisation.	evidence is reviewed to substantiate the	
communication before issuance and for	Market and the state of the sta	opinion given.	
deciding to whom and how it will be	When an overall opinion is issued		
disseminated. When the chief audit	(perhaps in support of a statement on		
executive delegates these duties, he or	internal control), it covers an		
she retains overall responsibility.	appropriate time period and addresses		
2440.A1 The chief audit executive is	the expectations as agreed with the board, senior management and other		
responsible for communicating the final	stakeholders.		
results to parties who can ensure that	Stakenoluers.		
the results are given due consideration.	The opinion is supported by sufficient,		
the results are given ade consideration.	reliable, relevant and accurate		
2440.A2 If not otherwise mandated by	information.		
legal, statutory, or regulatory			
requirements, prior to releasing results	If applicable, the CAE is properly		
to parties outside the organisation the	consulted and has considered the risks		
chief audit executive must:	of disclosure outside the organisation.		
Assess the potential risk to the			
organisation;	Consulting engagement reports are		
Consult with senior management	distributed appropriately, as established		
and/or legal counsel as	at the start of the audit engagement		
appropriate; and			

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
Control dissemination by restricting the use of the results.			
2440.C1 The chief audit executive is responsible for communicating the final results of consulting engagements to clients.			
2440.C2 During consulting engagements, governance, risk management, and control issues may be identified. Whenever these issues are significant to the organisation, they must be communicated to senior management and the board.			
2440 - IIA Conformance Assessment		Generally Conforms	
2450 Overall Opinions			
When an overall opinion is issued, it must take into account the strategies, objectives, and risks of the organisation; and the expectations of senior management, the board and other stakeholders. The overall opinion must be supported by sufficient, reliable,	The annual opinion is delivered on time, taking account of the strategies, objectives, and risks of the organisation and in accordance with the expectations of senior management and the audit committee.	The annual opinion is presented to the Audit Committee each year. This details the work completed during the year, which backs up the overall opinion of the internal control framework. See Internal Audit Annual Report.	
relevant and useful information. Interpretation:	The work completed in the annual internal audit plan is consistent with the opinion requirements.	•	

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
 The scope including the time period to which the opinion pertains. Scope limitations. Consideration of all related projects including the reliance on other assurance providers. A summary of the information that supports the opinion. The risk or control framework or other criteria used as a basis for the overall opinion. The overall opinion, judgment or conclusion reached. The reasons for an unfavourable overall opinion must be stated 	The overall opinion where appropriate takes into account the reliability of other assurance providers. There is a methodology and process in place to evaluate the cumulative results of audit assignments and audit findings to express such an opinion.		
2450 - IIA Conformance Assessment		Generally Conforms	
2500 Monitoring Progress			
The chief audit executive must establish and maintain a system to monitor the disposition of results communicated to management.	The CAE has established a follow-up process to monitor and ensure that management actions have been effectively implemented or risk accepted.	The audit administrator currently undertakes this task by asking auditees what the latest position. A revised follow-up procedure has now been introduced which requires the auditor to check for evidence that the	

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
2500.A1 The chief audit executive must establish a follow-up process to monitor and ensure that management actions have been effectively implemented or that senior management has accepted the risk of not taking action. 2500.C1 The internal audit activity must monitor the disposition of results of consulting engagements to the extent agreed upon with the client.	Records of follow-up meeting and discussions. There is a process that require internal audit to confirm the implementation of actions by management in relation to high priority, high importance areas.	recommendation has been implemented.	
2500 - IIA Conformance Assessment		Generally Conforms	
2600 Communicating the Acceptance of Risks			
When the chief audit executive concludes that senior management has accepted a level of residual risk that may be unacceptable to the organization, the chief audit executive must discuss the matter with senior management. If the chief audit executive concludes that the matter has not been resolved, the chief audit executive must communicate the matter to the board for resolution.	Decisions regarding residual risk that are not resolved are reported by the CAE to the board for resolution. The subsequent resolution/disposition of such residual risk issues is appropriately documented. IIA Conformance Assessment	Any residual risk issues are recorded and the CAE presents them to the Risk Management Group.	

Performance Standard	Key conformance criteria	EQA reviewer assessment, referenced to evidence	Comment
The identification of risk accepted by			
management may be observed through			
an assurance or consulting engagement,			
monitoring progress on actions taken by			
management as a result of prior			
engagements, or other means. It is not			
the responsibility of the chief audit			
executive to resolve the risk.			
2600 - IIA Conformance Assessment		Generally Conforms	